

RESERVATIONS CAMPAIGNS

MERGE FIELDS BY CAMPAIGN TYPE

In addition to a standard customer campaign, you can create new types of campaigns for Memberships (Wine Club) and Reservations; these are categorized by the Campaign Type. For <u>RESERVATION TYPE</u> campaigns, use merge fields to insert personalized and dynamic content related to the Customer record information and the reservation details.

THE FULL LIST OF MERGE FIELDS FOR RESERVATION CAMPAIGNS:

Customer First Name: [[firstname]]
Customer Last Name: [[lastname]]
Customer company Name: [[companyname]]
Customer Username: [[username]]
Customer Email Address: [[emailaddress]]
Customer Signup Date: [[signupdate]]

Party Name: [[partyname]]
Party Size: [[partysize]]
Number of Tasters: [[numtasting]]
Reservation Type: [[reservationtype]]
Reservation Status: [[reservationstatus]]
Reservation Date: [[eventdate]]

Reservation Date: [[eventdate]]
Reservation Time: [[eventtime]]
Reservation Day of Week: [[eventweekday]]

Host Name: [hostname]]

Subject Lines can be customized too! Drop in a merge field for a personal call to action!

Here's a list of the merge fields available in subject lines:

First Name: [[firstname]] Last Name: [[lastname]] Company Name: [[companyname]]

Customer Signup Date: [[signupdate]]

Party Name: [[partyname]] and Party Size: [[partysize]] and Number of Tasters: [[numtasting]]

Reservation Type: [[reservationtype]]
Reservation Status: [[reservationstatus]]

Reservation Day of Week: [[eventweekday]] Reservation Date: [eventdate]] Reservation Time:

[[eventtime]]

Host Name: [[hostname]]